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Mr Michael Gelb
High Performance Learning
7903 Curtis Street
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8 May 2000

Dear Michael

Realising the potential of our people

I would like to express to you my appreciation for the course you ran for members of our Strategy Consulting Group.

The course was designed with the objectives of:

- Understanding what it takes to unlock our people's potential;
- Developing advanced skills in strategic and creative thinking, accelerated learning, mind-body co-ordination, communication and leadership;
- Applying these skills to KPMG's most important business challenges; and
- Strengthening teamwork and promoting a culture of excellence.

The addition of wine-tasting, aikido, juggling and chess with the Grandmaster helped in stretching people's view of what they were capable of and their sensory awareness. The course was extremely successful in achieving its objectives and the participants found that this was an enhancing and valuable experience. In fact, Michael, four of my people were able to step up to the challenges of the next grade/role as a result! Some comments from our formal debrief of attendees for your interest:

- "I felt valued by KPMG"
- "you gave participants an experience that they are the creators of their own future"
- "fundamentally changed things for me"



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- "shortened my learning time by 6-12 months"
- "you get to experience your own creative potential"
- "Michael Gelb - a compelling trainer and integral to the success of the course".

I look forward to working with you to take this forward further in our firm.

Yours sincerely

Ketan J. Patel

Ketan Patel
Head of Strategy Consulting