



Public Library Association
A division of the American Library Association

April 21, 2000

Michael Gelb
High Performance Learning, LLC
7903 Curtis St.
Chevy Chase, MD 20815

Dear Mr. Gelb:

Thank you for speaking at the Opening Session of the Public Library Association's Eighth National Conference in Charlotte. Your talk provided the perfect kick-off to our conference. Entertaining and informative, you sent our members into the conference with new perspectives and enthusiasm. We have heard from so many of them that the Opening Session was a conference highlight and we cannot thank you enough for taking time from your very busy schedule to speak to us.

We look forward to working with you in the future.

All the best,

A handwritten signature in black ink that reads 'Greta Southard'. The signature is written in a cursive style with a large initial 'G'.

Greta Southard
Executive Director

A handwritten signature in black ink that reads 'Barbara Macikas'. The signature is written in a cursive style with a large initial 'B'.

Barbara Macikas
Conference Manager