



**AT&T**  
Communications

Room 1002  
85 West Congress Parkway  
Chicago, Illinois 60605  
(312) 987-2204

March 17, 1987

Dear Michael,

I would like to express my appreciation for the outstanding seminar you conducted for AT&T in February. It was truly a superlative effort as expressed by my peers' sentiments. It was refreshing to have an instructor who is dynamic, sensitive and personable.

We thoroughly enjoyed the class, and more importantly the course work gave us a new way to organize our thoughts and prioritize our work and personal lives. An additional benefit has been the resultant high-performance of our group. This became evident to me this week as the various regional teams came together to discuss our project. Due to our diligence and the application of your material we were the furthest advanced in virtually every aspect of the project. We are anxiously awaiting our next class in April.

With Best Regards.

*Halyna Iwaszuk*